

Introduction

We provide a simplified version of the "Statute of the Studierendenwerk Mainz" in English. Nevertheless, we must underline that the **German version is legally binding**.

Act of Dispute Resolution in Consumer Matters

Notice:

We are neither willing nor obliged to participate in the act of dispute resolution in customer matters. But according to the Consumer Dispute Resolution Act we need to refer to the responsible consumer dispute resolution service:

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